



Terms and Conditions

TERMS AND CONDITIONS The tours and activities offered by Spirited Travel will observe the following:

BAGGAGE: All tote bags, train cases or dress carry totes are considered hand luggage and are to be carried on board the motor coach by each passenger. Your luggage service is limited to one large suitcase per person. Although every effort is made to handle the luggage as carefully as possible, we cannot assume liability or accept claims for loss or damage due to breakage, theft, hotel or carrier handling, fair wear and tear, etc.. If you wish, baggage insurance can be obtained through your homeowner's policy or current insurance agent.

BEVERAGES: NO open alcoholic beverages are permitted on Spirited Travel motorcoaches.

CANCELLATION POLICY: There is no penalty charge for your cancellation 60 days or more prior to departure, regardless of reason. If you cancel within 60 days from departure, and we are able to fill your space, we will refund in full. If you cancel within 60 days and we cannot fill your space, we can only refund unused, refundable air tickets, lodging, meals and attractions where we are not charged. If you decide to cancel your reservation, Spirited Travel must receive notification in writing, no later than 60 days prior to departure for regional tours originating from Haymarket, VA. This will ensure you receive a refund of tour deposit minus any applicable nonrefundable ticket costs and service fees. No refunds will be given for "no shows" or for cancellation after a tour begins. Where Spirited Travel organizes the tour but contracts for the operation of the tour with an airline, cruise line or another tour company, cancellation charges will be in line with that other company's policies. In all cases, you will be notified of 3rd party cancellation policies for itineraries where they are applicable. Note: Travel Insurance is typically non-refundable. Please reference the Travel Insurance terms and conditions for more information on the topic.

Also, please note that the cost of each tour in our brochure or online is based on the assumption that a specified minimum number of persons will participate. Sixty days before departure, we check the reservation lists to see if that required number has signed up. If the list meets the minimum number, we will run the tour. Occasionally only a few reservations have been received and a decision to cancel the tour must be made. We then notify everyone with reservations and refund their money in full.

EXCHANGE RATES AND TARIFFS: Quoted tour prices include planning, handling and operational charges and are based on the current rate of exchange and tariffs. In the event of a marked change in foreign exchange rates, fuel costs or tariff rates, tour costs are subject to revision. Such increases will be added to the client final billing.

FINAL PAYMENT: Final Payment for all motorcoach tours originating from Haymarket, VA is due 60 days prior to departure. ** Final Payment of tours for areas outside of the US East Coast requiring CONUS or International Travel is due 90 days prior to departure. ** (**Unless otherwise noted in the detailed tour itinerary.)

ITINERARY VARIATIONS: These tours are planned a year or more in advance. Between planning time and the actual tour operation, Spirited Travel constantly strives to improve each itinerary and all features to your advantage, convenience and enjoyment. If improvements can be made or unforeseen conditions beyond our control deem necessary, we reserve the right to vary itineraries and prices and substitute facilities etc. equivalent or of better value. During local or national holidays and Sundays, certain features such as museums, sightseeing tours and shopping may be limited or unavailable. In such instances, and whenever possible, itinerary adjustments and substitutions are made to minimize inconvenience.

MOTORCOACH SEATING: When you make a final payment on any tour offered by Spirited Travel departing from Northern Virginia, you can choose any available seat. Remember, the 1st and 2nd seat behind the driver is reserved for your Tour Director. The 3rd and 4th may be kept unoccupied on tours for special guests and photo opportunities and used under the discretion of your tour director.

Seat requirements will be honored in the order we receive final payments. You have our assurance that all seat assignments will be made in a fair and impartial manner. You are in charge. When you choose a tour and make payment in full, you then secure your seat. You may want to make your reservation and final payment early to be assured the seat of your choice. If you have no seating preference, we will assign you the next available seat when your final payment is received.

PHOTO CONSENT: By participating in Spirited Travel, LLC tours and activities, I grant its representatives and employees the right to take photographs of me and my property in connection with the above-identified subjects. I authorize Spirited Travel, its assigns and transferees to copyright, use and publish the same in print and/or electronically. I agree that Spirited Travel may use such photographs of me with or without my name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and Web content. I understand that I may revoke this authorization at any time by notifying Spirited Travel in writing. The revocation will not affect any actions taken before the receipt of this written notification. Images will be stored in a secure location and only authorized staff will have access to them. They will be kept as long as they are relevant and after that time destroyed or archived.

RESERVATIONS: A per tour minimum deposit of 50% is required to secure a reservation for regional motorcoach tours originating from Haymarket, VA. Please note that reservations are not considered firm until the deposit is received. ** A per person minimum deposit of 50% is required to secure a reservation for tour areas outside of the US East Coast, CONUS or for International Travel. Retail tours and cruise deposits may vary based on company policy. ** (**Unless otherwise noted in the detailed tour itinerary.)

SMOKING: Smoking will not be permitted on motorcoaches and is prohibited by federal law on any Spirited Travel tours. Rest stops are made every 2-3 hours to give those who smoke ample opportunity to do so. We strictly enforce this policy on our coaches.

TRAVEL INSURANCE: You are fully insured while on our tour motorcoaches as required by law. It is understood that the carrier assumes no liability for accidents, damages, losses or nonperformance of service on the part of any establishment referred to in connection with the tour. Carrier's responsibility is limited to the actual transportation services offered in connection with the tour. Additional insurance for off-bus coverage is covered by trip insurance and Spirited Travel believes strongly in purchasing a travel insurance plan for all of our multi-day tours. For that reason, all motorcoach tours originating from Haymarket, VA require travel insurance. Insurance costs are based on the total tour cost, including air taxes and charges. These charges are estimated and part of the tour price with final pricing included in your final billing. Approximate amounts and plan details will be given upon reservation.

TOUR MEMBERSHIP AND MOBILITY REQUIREMENTS: Your health and physical condition are important. Any physical and/or mental disability requiring attention or treatment must be reported when reservation is made for any tour or cruise. Any person who cannot travel independently and who would need assistance must be accompanied by a traveling companion who will be able to assist this person. Because our tours include lots of sightseeing, Tour Members are typically required to walk 1-2 miles at a time using a moderate pace. We cannot accept persons who are not able to navigate uneven terrain or need assistance. The Tour Director retains the right to require non-mobile persons to stay behind when deemed necessary, revoke acceptance of any passenger with mental or physical deficiencies, or dietary requirements. The Tour Director may also terminate the membership of any member displaying disruptive behavior, delaying or endangering fellow members and/or interfering with the operations of the tour. Please refer to the activity level recommended for your tour in the detailed tour itinerary.